

QUALITY POLICY

Bodegas y Viñedos Codorníu Raventós is a family owned company with a winemaking tradition of over four centuries and over a hundred years in cava production.

Innovation and technology blend in with our Traditional System enabling us to offer exceptional cava and wines with a distinct personality which stand out, distinguishing itself from other products in the sector.

Bodegas y Viñedos Codorníu Raventós strives to fulfill its objectives whilst at all times abiding with good ethical practices demanded by the environment we operate in, with regard to the community, our customers and suppliers, our shareholders and collaborators, in accordance with current legislation.

With the aim of guaranteeing maximum customer satisfaction we have set up a Quality Policy based on compliance with the ISO 9001 certification guidelines.

Bodegas y Viñedos Codorníu Raventós is committed to continuous improvement aimed at:

- Guaranteeing product quality and compliance with legal regulations concerning production.
- Guaranteeing product safety given that our products fall into the food product category;
- Offering an appropriate presentation without defects or mistakes;
- Promoting free-flowing communication with customers;
- Ensuring excellent service both in processing orders and compliance with delivery dates;
- Promoting research and innovation in new products;
- Achieving appropriate stock rotation, vintages of even quality and the variety of products required at the point of sale;
- Correct stock management;

This policy is broken down into tangible annual quality objectives which can be monitored and assessed.

Sant Sadurní d'Anoia, April 2014

General Manager
Xavier Pagés